



Washington, DC/Baltimore

## 2019-2020 Educational Events FAQ

### **What is included in the catered package?**

Your catered package includes park admission, an all-you-can-eat meal and unlimited drinks during your meal time.

### **Is there a minimum order requirement?**

The minimum order is 15 tickets. Children 2 years and under are admitted FREE.

### **How can I earn free chaperone tickets?**

For each 15 paid admission tickets, you will receive one (1) free chaperone admission ticket. If you purchase the catered meal option, those earning free tickets need to purchase the meal separately. Your order must be paid for in advance to receive the free chaperone tickets.

### **How far in advance do I need to place an order?**

We recommend placing your order 10 days prior to when you want to receive your tickets. Orders with payment received more than 10 days prior to the event will have their tickets shipped. Orders received less than 10 days prior to the event will be held for pick-up at Guest Relations.

### **What forms of payment do you accept?**

Tickets can be purchased by phone with a credit card. School checks can be mailed to the address on the order form. Order forms received without payment will not be processed and no tickets will be issued until payment is received. Purchase orders are not accepted for payment or to hold tickets.

### **Do I need to pay for my bus driver?**

Bus drivers with a valid commercial driver's license (CDL) can present it at Guest Relations to receive a free admission ticket. If the school purchased the catered package, additional meal tickets for the bus drivers can be purchased at Guest Relations.

### **What if we have additional students who want to join us, but we have already submitted an order?**

Bring your original confirmation to Guest Relations on the day of your event and you can purchase additional tickets at the same rate with a credit card.

### **What are the park hours for the Education Events?**

Please refer to our operating calendar as the days do vary.

### **What if my school cannot visit during the Education Events?**

Your group can visit on a regularly scheduled operating day of your choice. Please review our website at [www.sixflags.com/america](http://www.sixflags.com/america) for the most up to date operating calendar.

### **Are outside food or beverages permitted in the park?**

Food, beverages or coolers may not be brought into the park. The only exceptions are for allergy restrictions and infant food. These guests should contact Park Security or Guest Relations upon arrival at the park for approval to bring in special dietary foods. The special dietary food containers will be marked and dated to clearly show they have been approved for entry into the park.

### **Can medication be brought into the park?**

Medication can be brought into the park. All bags are searched by park security upon entry into the park. Please notify a park security officer at bag check that you have medications.

### **What if my school is tax exempt?**

Prince George's County requires all entities, both taxable and non-profit, to pay the Admission and Amusement Tax on all admission tickets. There is no exemption from the Admission and Amusement Tax. Tax exempt groups may present proper exemption paperwork for the Maryland State Tax prior to placing your order for catering. Tax-exempt orders must be processed through our ticketing office and cannot be processed online. No refunds can be made for tax paid online.

### **Will season passes be accepted on Education Events?**

Yes, season passes are accepted on all public Education Events days.