



## Frequently Asked Questions

Listed below are the answers to some of our most frequently asked questions.

### **About Read to Succeed**

#### **What is Read to Succeed?**

Read to Succeed is a free educational program sponsored by Six Flags Theme Parks. The program encourages students in grades K through 6 to engage in recreational reading. Students who complete six hours of recreational, non-school-related reading are eligible to earn a free admission ticket to a participating Six Flags Theme Park. Teachers whose classes participate and complete the program are also eligible to earn a free ticket if they submit the reading hours of at least 1 student. Only students and teachers/coordinators in schools that are registered are eligible to participate. Schools must be within a 250-mile radius of a participating Six Flags theme park in order to participate.

### **What is New This Year?**

#### **How has the program changed from last year?**

We have taken steps to make the registration and submission process even easier than before. The online registration will have helpful and relevant FAQ's on the screen that correspond to that step in the registration process. As soon as you register, you will have access to your online account. Your online account will be your source for program information and communication. You can log students' reading hours in your online account, get program alerts and track ticket delivery. To log student hours, you will simply input your students' names, grade, hours read and click "Insert." Then mail your students' completed handwritten reading logs to Six Flags Read to Succeed, PO Box 113, North Haven, CT 06473. All logs will be verified prior to ticket distribution. **When the program closes at 5pm Central Standard Time on March 1, 2013**, all students who you entered into your online account will be submitted automatically.

A free Six Flags ticket will be distributed to teachers who save the reading hours of 1 or more of their students in the online portal. Students who read for six hours will earn one free park ticket regardless of the number of classmates that participate. Coordinators will also continue to receive a free Six Flags ticket for their help with ticket distribution.

### **Eligibility**

#### **Who is eligible to participate?**

The Read to Succeed program is designed for schools with grades K through 6. Only students in grades K through 6 are eligible to take part in the program. Only students and teachers whose schools are registered are eligible to participate.

#### **Can my pre-school students participate in Read to Succeed?**

No, the program is only for students in grades K through 6. Students in other grades cannot participate.

#### **Can students in grades 7 or higher participate in Read to Succeed?**

No, the program is only for students in grades K through 6. Students in other grades cannot participate.

#### **Can my Scout Troop participate in Read to Succeed?**

No, the program is only open to schools.

**Can After School or Day Care Facilities participate?**

No, the program is only open to schools, not clubs or extended care organizations.

**Can my special education students participate?**

Yes, they are welcome to participate as long as they are in grades K through 6.

**What Reading Counts for the Read to Succeed****What type of reading counts?**

Recreational reading including newspapers, comic books, novels, and nonfiction will count. Students can read on their own, or parents can read to younger students.

**Does reading for school work or homework count?**

No, students must complete six hours of recreational reading. Homework and class assignments do not count.

**Signing Up for the 2012-2013 Program****How can I sign up my school for the program?**

Registration is easy! Visit [sixflags.com/read](http://sixflags.com/read). You can start by clicking on "Register for a new account" and follow the easy step by step process. All schools will be verified to determine eligibility. Please be sure you sign up with your school's physical address for this verification. We will also need your physical address to ship the tickets to you in the Spring. We cannot ship to a PO Box. For help, send us a note by clicking the "Contact Us" link (below your name, once you are logged in).

**Who needs to register?**

All teachers and coordinators that want to participate in the program and receive a free Six Flags ticket must register online. Teachers and coordinators must register before they can log their students' reading hours into their online account.

**My school has participated in the past. Will we receive registration materials in the mail?**

No. All program materials are available online. You will not receive a registration packet in the mail. Once your online account is set up, you will find the program materials in your online account.

**My school participated last year. Will we automatically be registered for the 2012-2013 school year?**

No. Your school will not automatically be registered if you participated last year or in previous years. Every participant is required to re-register for the 2012-2013 program.

**Once my registration is complete, when will I need to use my email address and password?**

You will need your email address and password to log in to your online account, where you can find program materials and log your students' reading hours. Your online account will be an important way for Six Flags to communicate with you.

**Is there a deadline for registration?**

**The deadline for registration is March 1, 2013 at 5pm Central Standard Time.** Please note that this is also the deadline for entering and saving students' names and reading hours in your online account.

**When is the deadline to save student reading hours in the online account system?**

All student reading hours must be entered in the online account system **by 5pm Central Standard Time on March 1, 2013** (you will need to have registered before you can enter the student hours).

**Mailed Programs****In previous years, I received a program in the mail. Will I receive one this year?**

Schools will not receive a mailed program this year. All resources are available in your online account, including a downloadable student reading log and parent letter.

**Parent Materials****Where can I find the student reading log and the parent letter?**

For copies of the student reading log and the parent letter in English and Spanish, you will need to complete the registration and then log in to your online account. The reading log and parent letter will be available in your online account.

**Number of Tickets Per Person****Can students earn more than one ticket?**

No, students can only earn one ticket each, even if they complete more than 6 hours of recreational reading.

**How can teachers earn a free Six Flags ticket?**

Teachers can earn a free Six Flags ticket if at least 1 or more of their students participate. Once a teacher records this information in their online account, their account will update to include one free teacher ticket.

**Can teachers earn more than one ticket if they have more than one class that participates?**

No, teachers can only receive one ticket each. In addition, each school will be required to select a coordinator. The coordinator will also receive one free ticket for organizing the program.

**Will teachers earn a ticket if they do not submit student reading hours online?**

Teachers must save the reading hours of at least 1 student in their online account in order to receive a free Six Flags ticket. If the school coordinator submits the students for the teacher under the coordinator's account, the teacher will not receive a free Six Flags ticket.

**Does the coordinator have to enter in a certain number of student reading hours in order to receive a ticket?**

No. The coordinator will receive a free Six Flags ticket regardless of the number of student reading hours that he/she enters. Please note that there must be at least one student in their school that completes the program and is submitted into an online account at their school for a coordinator to earn a ticket.

**Will a coordinator receive more than one ticket if they enter in the student reading hours for their entire school?**

No. A coordinator will only receive one free Six Flags ticket no matter how many student reading hours they submit online.

**Will there be a parent discount?**

For the best deals and discounts, parents can purchase additional tickets at [SixFlags.com](http://SixFlags.com).

## **The Coordinator**

### **What exactly is the coordinator's job?**

The coordinator will encourage eligible teachers and students to participate in the program. The coordinator will have access to choose and change the park choice for the entire school. The coordinator will be responsible to serve as the point of contact for the school's Six Flags ticket distribution in the Spring of 2013. Each school's tickets will be shipped to the school coordinator. It is the coordinator's responsibility to distribute these tickets to the all participating teachers within the school upon receipt of the tickets. Every coordinator will receive one free admission ticket for organizing the program.

### **Can coordinators submit student reading hours online?**

Coordinators must sign up and register for the program as their school's designated coordinator. While the coordinator will be able to submit students' reading hours online, it is not required. If the coordinator is a teacher whose students are participating in the program, they would be responsible for logging their students' reading hours online. They may also save the reading hours of other classes in their school via their online account, but they will be the only person (besides the students) who will receive a free Six Flags ticket. Teachers will not receive a free Six Flags ticket unless they log the reading hours for at least 1 student through their online account. Coordinators may also choose to serve only as the recipient and distributor of tickets, in which case each teacher would be responsible for inputting their participating students' hours. As a coordinator, your ticket will already be accounted for in the total number of tickets (whether you have logged student reading hours or not).

### **Can I begin logging my students' reading hours if my school does not have a coordinator?**

Yes. You can register as a teacher and set up your online account and enter your student names even if your school does not have a coordinator. However, by the end of the program all schools are required to have coordinator to ship the tickets to.

### **Does the coordinator receive a ticket?**

The coordinator will receive one free admission ticket for organizing the program, unless he/she is a teacher and is already receiving a ticket for submitting his/her students' reading hours. Only one ticket per person will be provided.

### **Can the coordinator view and oversee the reading hours entered by other teachers?**

Yes. The coordinator can access the activity of the teachers by logging into their online account.

### **Is it possible to change the school coordinator once one has been selected?**

Yes, the current coordinator will be able to change their coordinator status to another teacher. Please note that the coordinator will only be able to switch their coordinator status if there is at least one other registered teacher at their school.

## **How to Register and Receive Program Updates**

### **If I am a teacher and/or coordinator, how do I register?**

Visit [sixflags.com/read](http://sixflags.com/read). You can start by clicking on "Register for a new account" and follow the easy step by step process.

### **If I am a homeschool teacher, how do I register?**

Both homeschools and traditional schools will register from the same registration site. Visit [sixflags.com/read](http://sixflags.com/read). You can start by clicking on "Register for a new account" and follow the easy step by step process.

### **How do I receive program updates?**

Program updates will be emailed to the email address that you register with. In addition, updates will also appear in your online account.

### **I have not received any emails from you – what do I do?**

Please know that your school firewall can prevent our emails from coming through to you. Contact your school IT department and ask them to “whitelist” [newsletter.sixflags.com](http://newsletter.sixflags.com). Doing this should help our emails to get through your firewall and into your inbox.

## **Reading Logs**

### **Who is responsible for logging students' reading hours?**

During the course of the program, students and parents are responsible for keeping track of the students' reading hours. Parents and guardians must verify the students' reading logs before they are submitted to the classroom teacher. After the students turn in their reading logs, it is the teacher's responsibility to save the students' hours online and then mail in the students' reading logs to **Six Flags Read to Succeed, PO Box 113, North Haven, CT 06473**.

### **How do I submit my students' reading hours?**

Your online account will be set up once your registration is complete. This is where teachers log their students' reading hours. Teachers and coordinators can input their students' reading hours in their online account **until 5pm Central Standard Time on March 1, 2013**.

### **Do I have to mail in my students' reading logs?**

Yes. Once you have saved your students' reading hours in your online account, please mail your students' reading logs to **Six Flags Read to Succeed, PO Box 113, North Haven, CT 06473** by **March 8, 2013**. You will not receive tickets unless your reading logs have been mailed in to Six Flags.

### **Can a coordinator log in student reading hours for all of the teachers in their school?**

Yes, a coordinator can input all of the student reading hours for their school. However, if that is the case, the coordinator will be the only person who will receive a free Six Flags ticket in addition to the tickets for the participating students. Teachers must register and submit their students' reading hours online in order to also receive a free Six Flags ticket.

### **Can a coordinator mail in the student reading logs for all the teachers in their school?**

Yes, the coordinator may mail in the student reading logs for any participating students in their school. Please make sure the reading logs are mailed to **Six Flags Read to Succeed, PO Box 113, North Haven, CT 06473** by **March 8, 2013**.

## **Online Account System**

### **When will the online account system open?**

Your online account will be set up as soon as your registration is complete! All student reading hours must be submitted through your online account **by 5pm Central Standard Time on March 1, 2013**.

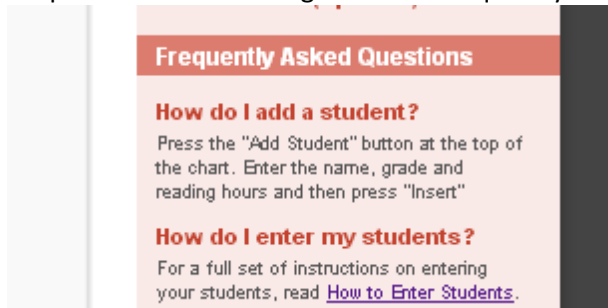
### **How do I log into my online account?**

You can log into your online account by entering your email address and password into the log-in on the Read to Succeed page: [sixflags.com/read](http://sixflags.com/read)

## **Saving Student Reading Hours**

### **How do I save my students' reading hours in the online tracking system?**

You first need to log into your online account, as mentioned above. There will be a “How to Enter Students” link in your account. Clicking on this link will explain how to input your students' reading hours. This link will be in the pink section on the right under “Frequently Asked Questions”



### **Do I need to enter my students' full first and last names?**

You may either enter either your students' full first and last name, or their full first name and last initial.

## **My Profile**

### **How can I edit my profile information in my online account?**

You can edit your profile information by logging into your account and updating your information. Once you make an update, “SAVE” and “CANCEL” buttons appear. You can click SAVE and the update will be saved. If you click CANCEL, the edit will not be saved.

### **How do I change my password?**

Log into your online account and in “Your Profile” there will be a “Change Password” button next to your email address. Follow the direction in the Change Password window and click on the “Change Password” button to confirm the change. You can also click on “Cancel” to cancel the change.

### **What should I do if I forgot my password?**

At the Login Page, select “I Don't Know My Password”. The next screen will have you enter your email address. We will then email you your password.

### **What should I do if my school address is incorrect?**

Make sure you enter a VALID physical address that we can ship the tickets to in the spring. DO NOT register with a PO Box. We cannot ship tickets to a PO Box. Please contact your coordinator if the address is incorrect or includes a PO Box. Your coordinator can update the address in their online account.

### **What should I do if my park location is incorrect?**

If your selected park location is incorrect, please contact your coordinator. Your coordinator can change your school's selected park location in their online account.

## Read to Succeed Deadlines

### When is the deadline for students' to turn in reading logs to the teacher?

The deadline for the students' to turn in reading logs to the teacher is up to the individual teacher. Teachers should choose a date that leaves them enough time to enter their students' reading hours into their online account by **5pm Central Standard Time on March 1, 2013**. Teachers should fill in their deadline on their students' reading logs before they send the reading logs home.

### When is the deadline to register as a coordinator or teacher?

You may register as a teacher or coordinator **until 5pm Central Standard Time on March 1, 2013**. Please note that **this is also the deadline for entering students' reading hours** into your online account.

### When is the deadline to save student reading hours in the online account system?

All student reading hours must be entered in the online account system **by 5pm Central Standard Time on March 1, 2013**.

## Tickets

### I entered all of my students' into my online account and mailed the reading logs. When should I receive my tickets?

Tickets will be mailed to your school's coordinator at the physical address that was submitted during registration. Please expect your tickets to deliver in early May. Ticket delivery status will be available in your online account.

### When can the tickets be used?

Tickets will be shipped to the coordinator then distributed to teachers and students by the coordinator. The school coordinator chooses the park location for their school. The ticket is valid for admission on select dates during the 2013 summer season. Valid dates will be included on the tickets. **Valid dates will not be extended.** Student tickets are valid for students in grades K - 6 only and are not valid for anyone over the age of 13. No exceptions. Each ticket is valid for one free admission only. Tickets are not for resale and are nontransferable. The tickets cannot be replaced if lost, stolen or damaged. The Read to Succeed tickets are for individual use only and **are not intended for use by groups, or for class trips, educational special events** such as Outdoor Classroom Days, Math & Science Days, Day Care Days, etc.

### Can the valid dates be extended?

No, all Six Flags Read to Succeed tickets are programmed with the expiration date. They can't be extended or revised.

### Do teachers also receive a ticket?

Teachers will receive a ticket if they have registered and entered at least 1 student's reading hours in their online account.

### As the coordinator, how will I know which teachers and students I should distribute tickets to?

A list of all registered teachers and their students will be available in your online account account.

## Spanish Translations

### Are the forms available in Spanish?

Spanish versions of the Student Reading Log and the Parent Letter are available in your online account.

## **Parks Where Tickets Can Be Used**

**Can we use the tickets at a Six Flags water park or different park other than what is on my ticket?**

No. The free admission tickets are only valid at the participating Six Flags Theme Parks listed on each ticket.

**The following Six Flags theme parks are pleased to be part of the Six Flags Read to Succeed program:**

Six Flags America, Baltimore, Maryland/Washington, DC

Six Flags Discovery Kingdom, Vallejo, California

Six Flags Fiesta Texas, San Antonio, Texas

Six Flags Great Adventure, Jackson, New Jersey

Six Flags Great America, Chicago, Illinois

Six Flags Magic Mountain, Los Angeles, California

Six Flags New England, Springfield, Massachusetts

Six Flags Over Georgia, Atlanta, Georgia

Six Flags Over Texas, Arlington, Texas

Six Flags St. Louis, St. Louis, Missouri

The Great Escape, Lake George, New York