



SixFlags®

**ACCESSIBILITY
GUIDE**

**FOR MORE INFORMATION
PLEASE VISIT GUEST RELATIONS**

INTRODUCTION:

We're thrilled you've chosen to spend your day at Six Flags! Our goal is to make your visit fun and memorable. Our Six Flags Guest Accessibility Guide includes some important information that will assist Guests with planning their visit to the park and enjoy its various attractions, rides, services and amenities. In this brochure Guests will find specific information for those with disabilities along with general policies and guidelines.

We work hand in hand with the manufacturer of each of our rides, and our disability policies are customized to include the manufacturers' guidelines, as well as requirements of the Americans With Disabilities Act. We hope that this brochure will help Guests make the best choices to ensure a safe, comfortable and convenient experience at the parks. If, at any time, Guests need additional assistance or a further explanation of our policies and guidelines, please feel free to ask any Six Flags Team Member.

Our goal is to safely and efficiently accommodate the needs of all Guests, including those with special needs. We are certain that the information from this brochure, along with the availability of our Team Members to answer any questions and offer assistance, will allow Guests to have a thrilling day at our parks.

We hope you have a Six Flags Day!

GENERAL WARNING:

We are committed to providing you a safe environment during your visit to Six Flags. While there are inherent risks to participating in any amusement park ride or attraction, our goal is to ensure your safety with the incorporation of some restrictions. For your safety, you should be in good health to ride. Only you know your physical conditions or limitations. Do not ride if you know or suspect you may be pregnant, have high blood pressure, recent surgery or illness, heart conditions, neck, back or bone ailments, under the influence of drugs or alcohol, or any other medical condition that may be affected by the dynamic features of the ride. If you suspect your health could be at risk for any reason, or you could aggravate a pre-existing condition of any kind, **DO NOT RIDE**. The specific features, rider requirements and health restrictions of ride are located in this guide.

In order to ride, Guests must be able to maintain the proper riding position, meet the ride requirements and appropriately utilize the restraint systems, including lap bars, shoulder harnesses and seatbelts as indicated. Guests with casts, braces or walking boots may be restricted from riding certain rides where the cast or brace

may prevent a restraint from working as designed, keep you from maintaining the proper riding posture, or present a hazard to the Guest or others. If in doubt about your ability to safely experience a ride or attraction, please refer to the Rider Requirement Sign at the ride entrance. You may also consult with a Ride Attendant or our Guest Relations staff for more information. Guest must be able to demonstrate a willingness and ability to comply with verbal and written rider requirements.

RIDER RESPONSIBILITY:

There are inherent risks in the participation in or on any amusement ride or attraction. Patrons have a duty to exercise good judgment and act in a responsible manner while participating on the ride or attraction and to obey all oral and/or written warnings. Patrons also have a duty to properly use all ride and attraction safety equipment provided.

Definitions: Every ride entrance lists height requirements and special instructions regarding the ride. Six Flags uses the following terms:

Responsible Person: A responsible person is someone who meets all the requirements to ride the ride themselves, is over [54"](#) tall.

Accompanied By: Whenever a Guest needs accompaniment, the accompanying person must meet all the ride requirements, and be able to assist the Guest. This includes helping the Guests in the boarding and exiting of the ride, assisting the Guest in maintaining postural control while riding, and assisting the Guest down stairs, catwalks, or ladders in case of an evacuation.

Lap Child: A lap child is a child who is unable to walk to the ride unit independently or maintain independent seated postural control.

Functioning Extremity: Functioning Arm is a full arm with the ability to be flexed at the elbow and a minimum of three full fingers with the ability to hold on with a firm grip. Functioning leg is a leg with a foot. These are minimum guidelines; the manufacturer guidelines will supersede these guidelines. A prosthetic device is not considered a functioning extremity. Six Flags has additional requirements regarding prosthetic devices. Please see the section on Prosthetics in this Guide.



PARKING:

Designated parking is available on a first-come, first-serve basis within the main parking lots of the facility. When you arrive at the parking toll booths, ask a Team Member for instructions regarding where to proceed for designated parking. A valid disabled persons parking placard or license plate must be displayed at all times while parked in the designated areas. If the designated parking area is full at the time of your arrival, members of your party may be dropped off at the main pick-up/drop-off area, near the main entrance to the Park. Please ask a Team Member for directions to additional parking areas.

WHEELCHAIRS AND ELECTRIC CONVENIENCE VEHICLES (ECV'S):

These items are available at our Guest Relations location. Deposit may be required in addition to rental fee.

Guests may also use their own wheelchairs or ECV's. If you need to take the rented wheelchair or ECV outside of the park, a Team Member escort is necessary to do so. Please ask for assistance at our Guest Relations location. Battery recharging is also available at Guest Relations.

SEGWAY:

We are committed to providing everyone a safe and enjoyable experience. Due to varying walkways, terrains and large crowds, we cannot permit the use of two-wheeled, self-balancing electric vehicles such as Segways. We are pleased to offer other forms of transportation, including electric convenience vehicles and standard wheelchairs. Please contact our Guest Relations office for more information.

GUESTS USING WHEELCHAIRS AND ECV'S:

For your enjoyment and convenience, Guests using wheelchairs may utilize any Ticket Seller window and designated turnstiles to enter the park. Many of our shopping and dining facilities are also wheelchairs accessible. At many of our rides and attractions we have made our queues accessible to Guests using manual wheelchairs. Please keep in mind that there are specific boarding requirements and accommodations for those using wheelchairs at each ride or attraction.

SERVICE ANIMALS:

Trained service animals are welcome at our Six Flags Theme Parks. Service animals are limited to dogs and miniature horses that have been individually trained to do work or perform a task for the benefit of an individual with a disability.

Service animals must be house broken and remain on a leash or harness and under the control of its handler at all times. Guests whose service animal demonstrates aggressive and/or annoying actions toward our Guests or Team Member will be directed to remove the animal from the park. Service animals are welcome in most locations in the park. Our rides are not equipped or designed for accessibility to service animals. Therefore, a member of your party must be available to stay with the animal while you ride. Guests may take advantage of our Kid Swap policy for staying with their service animal. However, park Team Members will not take responsibility for, or provide care to any service animal. Refer to the section on Kid Swap for more information.

For your convenience, a Service Animal "Relief Area" is located. Owners are responsible for disposing of their animal's waste.

RESTROOMS:

Most restrooms within Six Flags have facilities that are accessible for Guests using wheelchairs. Please check the park map for locations. Our Team Members or Guest Relations office can provide location directions should you need private restroom facilities during your visit.

ALTERNATE ACCESS:

If you require the use of alternate access to enter a ride, please visit Guest Relations to obtain a ride accessibility pass. Most of our theaters, attractions, restaurants and shops are accessible to wheelchairs. There are a few rides, however, that require transfer to a ride or attraction. Some ride and attraction entrances have narrow queues formed by railings that may make wheelchair access difficult. In these situations, special access entrances are available to accommodate the mobility-impaired or those with other disabilities. These special entrances are generally at the ride exit and are identified by a sign with the universal wheelchair symbol.

The following guidelines will be followed when using alternate access:

In an effort to be fair to all of our Guests, Guests with restricted mobility will be able to utilize the alternate access entrance with a total of 3 companions, with a valid ride accessibility pass.

If your party is larger than 4 Guests, other members of your party are asked to enter the ride in the standard manner through the line. Alternate access is intended to accommodate Guests with restricted mobility and not to bypass others waiting in line.

When utilizing the alternate access, please hand your ride accessibility pass to the Team Member. The Team Member will document your reservation time for the ride.

You may rest in a comfortable location until your reservation time has come or when the others from your party reach the boarding platform.

The Guest with restricted mobility must ride in order for his/her party to utilize the Alternate Access. If the Guest with restricted mobility chooses not to ride, his/her party must wait in line.

Transfer must be accomplished by the disabled Guest or with the assistance of a member from his/her party. Six Flags personnel are not trained in lifting or carrying persons with disabilities and are therefore not permitted to assist Guests on or off the rides.

Not all rides have alternate access. If in doubt, please refer to the individual ride listings.

CASTS, BRACES, AND WALKING BOOTS:

Guests with casts, braces or walking boots may be restricted from riding certain rides where the cast or brace may prevent a restraint from working as designed, keep you from maintaining the proper riding posture, or present a hazard to the Guest or others. If in doubt about your ability to safely experience a ride or attraction, please refer to the Rider Requirement Sign at the ride entrance. You may also consult with a Ride Attendant or our Guest Relations staff for more information.



PROSTHETICS:

We are committed to providing our Guests a safe and enjoyable experience. As such, extremity requirements vary by ride. Please refer to the back of this Guide for specific information regarding prosthetics on a ride by ride basis. If you have any questions, please ask a Ride Attendant or visit Guest Relations.

LARGER FRAMED GUESTS:

Many theme park rides incorporate safety systems designed by the manufacturer to accommodate people of average physical stature and body proportion. These systems may place restrictions on the ability of an individual to safely experience the ride

In order to ride, all seatbelts, lap bars, and shoulder harnesses must be positioned and fastened properly. Due to rider restraint system requirements, Guests of a larger size may not be accommodated on some rides.

KID SWAP:

Designed to accommodate groups with younger children who may not be tall enough to ride some attractions. Here's how it works: 1) The entire party should enter the ride queue. 2) When preparing to board, tell the Ride Attendant you are using the KID SWAP program. 3) Children who are not tall enough to ride may wait at the exit with an adult from your party. 4) After the first ride is completed, the adult who waited with the child will be allowed to ride.



RIDE RATINGS AND WARNINGS:

Ride warning signs can be found at the entrance of each ride to help determine the attractions that are best for Guests based upon their experience level, physical condition and abilities. Information on each ride can also be found inside the Park Map and Guide. Key to Symbols:



GENERAL INFORMATION

FRIGHT FEST:

Theatrical fog effects, areas of low lighting, loud music, sound effects, and theatrical and strobe lighting are used throughout the park during Fright Fest. This includes our streets, midways, outdoor scare zones, mazes and haunted houses both indoor and outdoor, live entertainment venues and children's attractions.

Guests with respiratory sensitivities, history of seizures or epilepsy, or sensitivities to latex, loud music and sound effects are advised not to participate in these attractions. Please adhere to all posted and verbal warnings and directions.

Alternate Access is available via the attraction entrance.

FAMILY SERVICES/NURSING MOTHERS:

A private room for nursing mothers is available upon request. Baby changing areas and a companion restroom can be found in most restrooms. Please feel free to ask a Team Member for directions to these locations or review a park map.

HEARING DISABILITIES: assisted listening devices are available upon request. Please see Guest Relations for additional information.

PREGNANCY:

For your safety, Guests who know or believe they may be pregnant should follow all rules, guidelines and restrictions listed for each ride. Those who are with child should not get on rides that specifically list pregnancy as a rider restriction. Please closely review all rules and guidelines at the entrance of each ride.

RESTAURANTS:

Our restaurants offer a variety of food options. Assistance is available upon request. Exceptions are made for Guests with special dietary needs to include food allergies and baby food/formula. Guest should contact Park Security or Guest Relations when they arrive at the Park for approval to bring in special dietary foods. The special dietary food containers will be marked and dated to clearly show that they have been approved for entry into the park.

FIRST AID:

Emergency Medical Technicians or Paramedics are on duty during all park operating hours. If you require medical assistance, ask any Team Member and they will be happy to summon medical personnel to your location. Please refer to your Park Map and Guide for the location of First Aid.

OXYGEN TANKS/AIR CONCENTRATORS:

We apologize, but due to the dynamics and certain characteristics of the rides, oxygen tanks or portable systems are not permitted on most of our rides and attractions. Please refer to a Team Member or Guest Relations for further information. Oxygen tanks are permitted in enclosed facilities. For your convenience, our First Aid station(s) will be able to appropriately store your additional oxygen tanks during your visit.

SPECIAL EFFECTS FOR THEATERS, RIDES AND ATTRACTIONS:

The use of theatrical fog, low lighting, loud music, sound effects, theatrical lighting and strobe lighting maybe be used at various locations in the park such as theaters and during Fright Fest. Guests with respiratory sensitivities, history or seizure or epilepsy, or sensitivities to latex, loud music and sound effects are advised not to participate in these attractions. Please adhere to all posted and verbal warnings and directions.

RIDE INFORMATION

CAMERAS:

To ensure the safety of our Guests, picture taking and the use of cameras and video recording devices is not permitted on any ride, while it is in motion. It is encouraged that Guests leave their equipment with a non-rider or secure it in their vehicle. Lockers are also available to store items or a nominal fee. Guests must have written permission to use photographs and/or videotape of [insert park name here] images for commercial broadcasting, advertising, marketing, or publishing in any medium.

RIDE EVACUATIONS:

Ride evacuations may be necessary due to mechanical/electrical problems, severe weather conditions or interruption of power. If a ride evacuation is necessary, Guests may need to negotiate stairs from the highest points of the ride down steeply inclined stairs or walking surfaces. Guests requiring assistance during the ride evacuation may be escorted last in order to expedite the ride evacuation process. Please ask a ride attendant about the specific procedures prior to boarding a particular ride.

Bahama Mama

A large serpentine flume where multiple persons ride in a raft down a river-rapids-like slide. Guests will experience high speeds, turns, and side-to-side motions. This attraction ends in a landing pool 3 feet deep

Height/Weight Restriction: Guests must be 48" to ride alone, 42" if accompanied by an adult. Maximum of two riders per raft. Combined weight of riders may not exceed 400lbs.

Physical Requirements: Guests must possess the physical and cognitive abilities to hold themselves in an upright position within the vehicle throughout the course of the ride.

Ride Access: There is one entrance to this attraction through a queue line and up multiple flights of stairs. Access to the edge of the pool is available from the main walkway.

Castaway Creek

A simulated flowing river where riders float in tubes along its course. Riders will experience currents and may encounter waves and splashing.

Height/Weight Restriction: N/A

Physical Requirements: None

Ride Access: There are two entrances to this attraction. One through a queue line which leads to a zero depth entrance. The second entrance is for rental tubes only and is a zero depth entrance.

Bubba Tubba

A large serpentine flume where multiple persons ride in a raft down a river-rapids-like slide. Guests will experience high speeds, turns, and side-to-side motions. This attraction ends in a landing pool 3 feet deep.

Height/Weight Restriction: Guests must be 48" to ride alone, 42" if accompanied by an adult. Maximum of three riders per raft. Combined weight of riders may not exceed 500lbs.

Physical Requirements: Guests must possess the physical and cognitive abilities to hold themselves in an upright position within the vehicle throughout the course of the ride.

Ride Access: There is one entrance to this attraction through a queue line and up multiple flights of stairs. Access to the edge of the pool is available from the main walkway.

Dive Bomber

A free fall into an open flume drop slide.

Height/Weight Restriction: Guests must be 48" to ride. Weight of the rider may not exceed 300lbs.

Physical Requirements: Guest must possess the physical and cognitive abilities to remain in the supine position (feet first, legs crossed at the ankles, hands behind their neck with their fingers locked, with their arms hugging their ears, and elbows pointing towards the front) only while controlling their limbs throughout the course of the ride.

Ride Access: There is one entrance to this attraction that is located up multiple sets of steps. Access to the flume is available from the midway.

Hammerhead and Barracuda

An exciting serpentine flume where the rider will experience enclosed and/or dark spaces, drops, and circular motions. The attraction ends in a landing pool 3'6" feet deep.

Height/Weight Restriction: All Guests must be 48" to ride. Weight of a single rider may not exceed 250lbs. Combined weight of two riders may not exceed 400lbs.

Physical Requirements: Guests must possess the physical and cognitive abilities to hold themselves in a upright seated position within the vehicle throughout the course of the ride.

Ride Access: There is one entrance to this attraction through a queue and up multiple flights of stairs. Access to the edge of the pool is available from the main walkway.



Hurricane Mountain

An exciting serpentine flume where the rider will experience enclosed and/or dark spaces, speed, drops, and circular motions. The ride ends in a landing pool 3.5 feet deep.

Height/Weight Restriction: You must be 42" to ride. Weight of single rider may not exceed 250lbs. Combined weight of two riders combined may not exceed 400lbs.

Physical Requirements: Guest must have the physical and cognitive ability to hold themselves in an upright seated position within the vehicle throughout the course of the ride

Ride Access: There is one entrance to this attraction through a queue line and up multiple flights of stairs. Access to the edge of the pool is available from the main walkway.

Hurricane Bay

An ocean-like swimming pool with simulated waves and currents that can be strong. Pool depth ranges from a zero depth entry to 6 feet deep.

Height/Weight Restriction: N/A

Physical Requirements: None

Ride Access: There is one entrance to this attraction through a zero depth beach entry.

Mega Wedgie

A free fall into an open looping water slide.

Height/Weight Restriction: Guests must be 48" to ride. Weight of the rider may not exceed 300lbs.

Physical Requirements: Guest must possess the physical and cognitive abilities to remain in the supine position (feet first, legs crossed at the ankles, hands behind their neck with their fingers locked, with their arms hugging their ears, and elbows pointing towards the front) only while controlling their limbs throughout the course of the ride.

Ride Access: There is one entrance to this attraction that is located up multiple sets of steps. Access to the flume is available from the midway.

Riptide and Paradise Plunge

A serpentine or straight flume with high thrills of acceleration forces from side to side and front to rear. Guests splash into a run-out. Rider control and maneuvering is required.

Height/Weight Restriction: You must be 48" to ride. Weight of rider may not exceed 250lbs.

Physical Requirements: Guest must possess the physical and cognitive abilities to remain in the supine position (feet first, face up, legs crossed at the ankles, hands behind their neck with their fingers locked, with their arms hugging their ears, and elbows pointing towards the front) only while controlling their limbs throughout the course of the ride.

Ride Access: There is one entrance to this attraction through a queue line and up multiple flights of stairs. Access to the edge of the pool is available from the main walkway.

Monsoon Lagoon

Guests will be allowed to enjoy a pool with multiple spray features, waterfalls and a Lily Pad Play Area.

Height/Weight Restriction: N/A

Physical Requirements: None

Ride Access: There are four entrances to this attraction. One through a zero depth entrance. The second entrance is through two set of stairs. The third entrance is through the Lily Pads Attraction. The fourth is through a transfer chair located across from 5 O'clock Phils.

Skull Island

A children's activity area with various water elements in a zero depth to 2' depth pool. Play elements include tipping buckets with water splash and sprays, water blasters, and net climbs.

Height/Weight Restriction: You must be 36" to ride the slides. Weight of single rider may not exceed 250lbs.

Physical Requirements: On slides guest must possess the physical and cognitive abilities to remain in the supine position (feet first, face up, with their legs crossed at the ankles, hands clasped together, fingers locked behind their neck, with arms hugging their ears, and elbows pointing towards the front) for the duration of the ride.

Ride Access: This attraction has one large zero depth entrance that surrounds the play structure. Slides and some play elements can only be accessed by using staircases with multiple flights of stairs.

Surf Rider

A continuous flow of water to simulate a wave that allows Guests the opportunity to body board or surf.

Height/Weight Restriction: You must be 42" to body board. You must be 52" to stand-up surf.

Physical Requirements: Guests must possess the physical and cognitive abilities to hold themselves in a prone or kneeling position on the board for body boarding. To surf guests must possess the physical and cognitive abilities to hold themselves in the proper riding position of standing with both feet on the board and arms at your side.

Ride Access: There is one entrance to this attraction through a queue line for body boarding and another entrance for surfing.



Tornado

Riders slide down on a tube or raft on a half-pipe type water flume where they travel down a steep wall and ride up the opposite wall oscillating back and forth until they lose momentum and slide into a landing pool. Riders will experience steep drops, variable and high speeds, free-falling sensations and multi-directional forces.

Height/Weight Restriction: You must be 48" to ride. Minimum of two riders, maximum of four. Combined weight of riders combined may not exceed 700lbs.

Physical Requirements: Guest must possess the physical and cognitive abilities to hold themselves in an upright seated position within the vehicle by grasping firmly grasping the handles of the tubes throughout the course of the ride.

Ride Access: There is one entrance to this attraction through a queue line and up multiple flights of stairs. Access to the edge of the pool is available from the main walkway.

Tsunami Surge

Riders sit in an inflatable tube and travel the path of a serpentine flume experiencing variable and high speeds, downhill and uphill travel, enclosed and dark spaces, multi-directional forces, and steep drops which may include free-falling sensations. Riders will decelerate in a run out or landing pool up to 3'6" feet deep.

Height/Weight Restriction: All Guests must be 48" to ride. Weight of a single rider may not exceed 300lbs but a guest must be over 110lbs to ride alone. Combined weight of two riders may not exceed 400lbs.

Physical Requirements: Guests must possess the physical and cognitive abilities to hold themselves in an upright seated position within the vehicle throughout the course of the ride.

Ride Access: There is one entrance to this attraction through a queue and up multiple flights of stairs. Access to the edge of the pool is available from the main walkway

Vortex and Typhoon

An exciting serpentine flume connected to a bowl-like flume where the rider will experience enclosed and/or dark spaces, drops, and circular motions. The attraction ends in a landing pool 3'6" feet deep.

Height/Weight Restriction: All Guests must be 42" to ride. Weight of a single rider may not exceed 250lbs. Combined weight of two riders may not exceed 400lbs.

Physical Requirements: Guests must possess the physical and cognitive abilities to hold themselves in an upright seated position within the vehicle throughout the course of the ride.

Ride Access: There is one entrance to this attraction through a queue and up multiple flights of stairs. Access to the edge of the pool is available from the main walkway.



Wahoo Racer

An exciting (in-line) water flume where the rider slides downhill on a mat headfirst and decelerates in a run out. Riders will experience high speeds, steep drops, zero gravity effects, and multi-directional forces.

Height/Weight Restriction: You must be 42" to ride. Weight of rider may not exceed 250lbs.

Physical Requirements: Guest must possess the physical and cognitive abilities to remain in a prone position, headfirst, while controlling their limbs throughout the course of the ride.

Ride Access: There is one entrance to this attraction through a queue line and up multiple flights of stairs. Access to the edge of the pool is available from the main walkway.

Wipeout

Riders will start in an enclosed waterslide flume, which enters a funnel, where Guests experience a number of oscillations before exiting at the narrow end of the funnel, back into an enclosed flume, into another funnel and finally into a catch pool.

Height/Weight Restriction: You must be 48" to ride. Minimum of two riders, maximum of four. Combined weight of riders combined may not exceed 700lbs.

Physical Requirements: Guest must possess the physical and cognitive abilities to hold themselves in an upright seated position within the vehicle by firmly grasping the handles of the tube throughout course of the ride.

Ride Access: There is one entrance to this attraction through a queue line and up multiple flights of stairs. Access to the edge of the pool is available from the main walkway.