



# SAFETY & ACCESSIBILITY GUIDE

FOR MORE INFORMATION PLEASE VISIT GUEST RELATIONS

## **INTRODUCTION:**

We are thrilled you have chosen to spend your day at Six Flags! Our goal is to make your visit fun and memorable. This Six Flags Guest Safety and Accessibility Guide includes important information to assist Guests with planning their visit to the park and enjoy its various attractions, rides, services and amenities. In this Guide, Guests will find specific information for individuals with disabilities along with general policies and guidelines.

We work closely with the manufacturer of each of our rides and our policies incorporate the manufacturers' guidelines as well as the requirements of the Americans with Disabilities Act. We hope that this Guide will help Guests make the best choices to ensure a safe, comfortable and convenient experience at the park. If, at any time, Guests need additional assistance or a further explanation of our policies and guidelines, they should feel free to ask any Six Flags Team Member.

Our goal is to safely and efficiently accommodate the needs of all Guests, including individuals with disabilities. This Guide, along with the availability of our Team Members to answer any questions and offer assistance, will allow Guests to have a thrilling and safe day at the park.

## **GENERAL WARNING:**

We are committed to providing you a safe environment during your visit to Six Flags. While there are inherent risks to participating in any amusement park ride or attraction, our goal is to ensure your safety with the incorporation of some restrictions. For your safety, you should be in good health to ride. Only you know your physical conditions or limitations.

Many park rides/attractions incorporate safety systems designed by the manufacturer to accommodate people of average physical stature and body proportion. Extremely large or small individuals, Guests who have heart, back or neck trouble or conditions, pregnant women, people who have had recent surgery or an illness, people with casts, braces, restrictive devices or certain disabilities may not be safely accommodated by certain ride systems. For example, height requirements are based on the size needed for each ride system to function properly and the level of maturity usually associated with a certain height.

If you suspect your health could be at risk for any reason, or you could aggravate a pre-existing condition of any kind, **DO NOT RIDE**. The specific features, rider requirements and health restrictions of each ride are described later in this Guide.

In order to ride, Guest must possess the physical and cognitive abilities to hold themselves in the proper ride position throughout the course of the ride. All Guests must also be able to demonstrate a willingness and ability to comply with verbal and written rider requirements.

Six Flags reserves the right to make the final determination regarding eligibility of a Guest to ride a particular ride based on the Guest's size, weight, height or other limitations. Information in this Guide is subject to change.

## **RIDER RESPONSIBILITY:**

All Guests have a duty to exercise good judgment and act in a responsible manner while participating on a ride or attraction and to obey all verbal and written warnings and instructions. Guests also have a duty to properly use all ride/attraction safety equipment provided.

## **PARKING:**

Accessible parking is available on a first-come, first-serve basis within the main parking lot of the park. When you arrive at the parking toll booths, ask a Team Member for instructions regarding where to proceed to the accessible parking lot. Both auto and van accessible spaces are provided. A valid disabled persons parking placard or license plate must be displayed at all times while parked in the designated accessible parking area. If the designated accessible parking area is full at the time of your arrival, members of your party may be dropped off at the main pick-up/drop-off area, near the main entrance to the park. Please ask a Team Member for directions to additional parking areas.

## **WHEELCHAIRS AND ELECTRIC CONVENIENCE VEHICLES (ECV'S):**

Wheelchairs and electric convenience vehicles (ECV's) are available for rent at Guest Relations. A deposit is also required.

Guests may also use their own wheelchairs or electric convenience vehicles (ECV's). Battery recharging is available at Guest Relations. If you need to take the rented wheelchair or ECV outside of the park, a Team Member escort is necessary to do so. Please ask for assistance at Guest Relations.

Guests using wheelchairs or ECV's may utilize any ticket window and designated turnstiles to enter the park. Many of the park's shopping and dining facilities are also wheelchair accessible. All pools are accessible to Guests using manual wheelchairs or ECV's. Please keep in mind that there are specific boarding requirements and accommodations for those using wheelchairs or ECV's at each ride or attraction.

## **SEGWAY:**

Due to varying walkways, terrains and large crowds, we cannot permit the use of two-wheeled, self-balancing electric vehicles such as Segways. We are pleased to offer standard wheelchairs for your use. Please contact Guest Relations for more information.

## **SERVICE ANIMALS:**

Trained service animals are welcome at our Six Flags Parks. Service animals are defined as dogs that are individually trained to do work or perform tasks for people with disabilities. Examples of such work or tasks include guiding people who are blind, alerting people who are deaf, pulling a wheelchair, alerting and protecting a person who is having a seizure, reminding a person with mental illness to take prescribed medications, calming a person with Post Traumatic Stress Disorder (PTSD) during an anxiety attack, or performing other duties. Service animals are working animals, not pets. The work or task a dog has been trained to provide must be directly related to the person's disability. Dogs whose sole function is to provide comfort or emotional support do not qualify as service animals. Miniature horses that have been individually trained to do or

perform tasks for people with disabilities will qualify as service animals.

Service animals must be house broken and remain on a leash or harness and under the control of their handler at all times. Owners are responsible for disposing of their animal's waste. Guests whose service animal demonstrates aggressive and/or annoying actions toward a Guest or Team Member will be directed to remove the animal from the park.

Service animals are welcome in most locations of the park. Our rides/attractions and pools are not equipped, or designed for, accessibility to service animals. Therefore, a member of your party must be available to stay with the animal while you ride. Park Team Members will not take responsibility for, or provide care to any service animal.

## **RESTROOMS:**

All restrooms within the park are accessible for Guests using wheelchairs. The park's Team Members or Guest Relations can provide location directions should you need companion restrooms during your visit.

## **Ride and Attraction Access:**

Most of the park's attractions, restaurants and shops are accessible to wheelchairs. Most, if not all rides require climbing of steps and the transfer to the ride seat.

Entry, exit and transfer must be accomplished independently by the Guest or with the assistance of a member from his/her party. Six Flags Team Members are not trained in lifting or carrying persons with disabilities and are therefore not permitted to assist Guests on or off the rides. If in doubt, please contact the Ride Attendant or Guest Relations for more information.

## **SIX FLAGS SAFETY AND ACCESSIBILITY NOTICE**

Our goal is to safely accommodate the needs of all Guests, including individuals with disabilities by providing equal access to rides and attractions.

## MEDICAL DEVICES AND MOBILITY AIDES:

For your safety and the safety of others, riders may be required to remove medical devices, half or full length orthotics, braces, crutches, canes, prosthetics and any other type of medical assistance device that is not permanently affixed to the rider's body to prevent hazards or loss due to ride forces. These devices may keep the rider from maintaining the proper riding posture, and present a hazard to the rider or others. If in doubt about your ability to safely experience a ride or attraction, please refer to the Rider Requirement Sign at the ride entrance. You may also consult with a Ride Attendant or Guest Relations for more information.

Please also refer to the "Ride Information" section of this Guide for specific information regarding removal of medical devices and mobility aides on a ride by ride basis. If you have any questions, please ask a Ride Attendant or visit Guest Relations.

## LARGER FRAMED GUESTS:

Many rides and attractions are designed by the manufacturer to accommodate people of average physical stature and body proportion. The design of the ride may place restrictions on the ability of an individual to safely experience the ride

Guests of a larger size may not be accommodated on some rides.

## RIDE RATINGS AND WARNINGS:

Ride warning signs can be found at the entrance of each ride to help determine the attractions that are best for Guests based upon their experience level, physical condition and abilities.

Key to Symbols:



## GENERAL INFORMATION

### FAMILY SERVICES/NURSING MOTHERS:

A private room for nursing mothers is available upon request. Baby changing areas and a companion restroom can be found in most restrooms. Please feel free to ask a Team Member for directions to these locations.

### HEARING DISABILITIES:

Written ride instructions are available upon request at the top of each ride.

### PREGNANCY:

Guests who know or believe they may be pregnant should follow all rules, guidelines and restrictions listed for each ride. Those who are pregnant should not ride a ride that specifically lists pregnancy as a rider restriction. Please closely review all rules and guidelines at the entrance of each ride.

### RESTAURANTS:

The park's restaurants offer a variety of food options. Assistance is available upon request. Exceptions are made for Guests with special dietary needs including food allergies and baby food/formula.

Guests should contact Park Security or Guest Relations upon arrival at the park for approval to bring in special dietary foods. The special dietary food containers will be marked and dated to clearly show that they have been approved for entry into the park.

### **FIRST AID:**

Emergency Medical Technicians or Paramedics are on duty during all park operating hours. If you require medical assistance, ask any Team Member and they will summon medical personnel to your location. First Aid is located near the rental lockers.

### **OXYGEN TANKS/AIR CONCENTRATORS:**

Due to the dynamics and certain characteristics of the rides, oxygen tanks or portable systems are not permitted on most of our rides and attractions. Oxygen tanks are permitted in enclosed facilities. For your convenience, the park's First Aid station(s) will be able to appropriately store your additional oxygen tanks during your visit.

## **RIDE INFORMATION**

### **CAMERAS:**

Picture taking and the use of cameras and video recording devices is not permitted on any ride. It is encouraged that Guests leave their equipment with a non-rider or secure it in a locker or their vehicle. Lockers are available to store items for a nominal fee. Guests must have written permission to use photographs and/or recordings of any aspect of the park for commercial broadcasting, advertising, marketing, or publishing in any medium. Photography is limited to family members only and all care should be given to not photograph other Guests enjoying the park.

### **RIDE EVACUATIONS:**

If a ride or attraction evacuation is necessary, Guests may need to negotiate stairs from the highest points of the ride or attraction down steeply inclined stairs or walking surfaces. Guests requiring assistance during the evacuation may be escorted last in order to expedite the evacuation process. Please ask a Ride Attendant about the specific procedures prior to boarding a particular ride.

**Definitions:** Every ride entrance lists height requirements and special instructions regarding the ride. Six Flags uses the following terms:

**Responsible Person (Adult):** A responsible person is someone who meets all the requirements to ride the ride themselves and is at least 54" tall or taller.

**Accompanied By:** Whenever a Guest needs accompaniment, the accompanying person must meet all the ride requirements and be able to assist the Guest including helping the Guest to board and exit the ride and assisting the Guest down stairs, catwalks, or ladders in case of an evacuation

**Lap Child:** A lap child is a child who is unable to walk to the ride independently or maintain independent seated postural control.

**Functioning Extremity:** A functioning extremity is a limb over which a person has control. A prosthetic device is not considered a functioning extremity. Six Flags has additional requirements regarding prosthetic devices. Please see the section on Prosthetics in this Guide.

**Ability to hold on or brace:** Ability to use one's arms to maintain a required posture and/or support one's body during normal and emergency procedures on a ride and to use one's legs to brace to maintain the required position during the ride.

**Functioning Arm:** is a full arm with the ability to be flexed at the elbow and a minimum of three full fingers with the ability to hold on with a firm grip.

**Functioning leg:** is a leg with a foot.

## Bamboo Racer

An open flume where guests ride on a head first foam mat into an 8 inch deep runout. Guests experience high speeds, steep drops, zero gravity effects, and multi-directional forces.

*Height/Weight Restriction:* You must be 42 inches to ride and weight not to exceed 300 lbs. per lane.

*Physical Requirements:* Guests must possess the physical and cognitive abilities to hold themselves in a prone position by holding onto the handles of the mat throughout the course of the ride.

*Ride Access:* There is one entrance to this attraction through a queue line and up multiple flights of stairs. Access to the edge of the runout is available from the main walkway.

## Blacksnake Tube Slides – single tube slides

An open flume where guests ride in a single tube that lands in a shallow runout. Guests experience high speeds, steep drops, zero gravity effects, and multi-directional forces.

*Height/Weight Restriction:* You must be 48 inches to ride and not over 400 lbs.

*Physical Requirements:* Guests must possess the physical and cognitive abilities to hold themselves in a seated position by holding onto the handles of the tube throughout the course of the ride.

*Ride Access:* There is one entrance to this attraction through a queue line and up multiple flights of stairs. Access to the edge of the runout is available from the main walkway.

## Blacksnake Summit & Taboo Tower

An open flume that ends in a shallow runout. Guests experience high speeds, steep drops, zero gravity effects, and multi-directional forces.

*Height/Weight Restriction:* You must be 48 inches to ride and not over 300 lbs.

*Physical Requirements:* Guests must possess the physical and cognitive abilities to hold themselves in a feet first, legs crossed position throughout the ride.

*Ride Access:* The entrance to each of these attractions begins in a queue line and proceeds up multiple flights of stairs. Access to the slide runout is available from the main walkway.

## Castaway Cove

A children's aquatic attraction with various water elements in a pool with a zero depth entry and a maximum depth of 1 foot. Play elements include water cannons and sprays, water blasters, tire swing and small slides.

*Height/Weight Restriction:* You must be under 54 inches to participate unless accompanying a child.

*Physical Requirements:* On slides, guests must possess the physical and cognitive abilities to hold themselves in a feet first position throughout the ride.

*Ride Access:* The pool is a zero depth entry. Slides and some play elements can be accessed using ramps and staircases with multiple flights of stairs.

## Forgotten Sea

An ocean-like swimming pool with simulated waves and currents that can be strong. Pool depth ranges from a zero depth to 6 feet deep.

*Height/Weight Restriction:* Children under 48 inches **MUST** wear a Coast Guard approved floatation devices.

*Physical Requirements:* Weak or non-swimmers are encouraged to wear Coast Guard approved flotation devices.

*Ride Access:* There is one entrance to this attraction through a zero depth beach entry.

## **Lightning Falls & Tiki Falls – single tube slides**

An open flume where guests ride in a single tube that lands in a 3.5 foot deep pool. Guests experience high speeds, steep drops, zero gravity effects, and multi-directional forces.

*Height/Weight Restriction:* You must be 48 inches to ride and not over 400 lbs.

*Physical Requirements:* Guests must possess the physical and cognitive abilities to hold themselves in a seated position by holding onto the handles of the tube throughout the course of the ride.

*Ride Access:* The entrance to each of these attractions begins in a queue line and proceeds up multiple flights of stairs. Access to the edge of the pool is available from the main walkway.

## **Lightning Falls – double tube slides**

An open and enclosed serpentine flume where guests ride in a double tube and land in 3.5 foot deep pool. Guests will experience high speeds, steep drops, zero gravity effects, and multi-directional forces.

*Height/Weight Restriction:* You must be 48 inches to ride. Combined weight of riders may not exceed 400 lbs.

*Physical Requirements:* Guests must possess the physical and cognitive abilities to hold themselves in a seated position by holding onto the handles of the tube throughout the course of the ride.

*Ride Access:* There is one entrance to this attraction through a queue line and up multiple flights of stairs. There is access to the edge of the catch pool from the main walkway.

## **Lizard Lagoon**

A family pool attraction for swimming and wading with water elements and features and a depth of 1-3 feet.

*Height/Weight Restriction:* None

*Physical Requirements:* None

*Ride Access:* A transfer chair is available at each pool by the seating area.

## **Lost Temple Rapids**

A large serpentine flume where multiple guests ride in a raft down a river-rapids-like slide and land in a 2 foot deep pool. Guests experience high speeds, steep drops, zero gravity effects, and multi-directional forces.

*Height/Weight Restriction:* You must be 42 inches to ride. Maximum of 4 adults or 5 children per raft. Combined weight of riders may not exceed 1,000 lbs.

*Physical Requirements:* Guests must possess the physical and cognitive abilities to hold themselves in an upright-seated position by holding onto the handles of the raft throughout the course of the ride.

*Ride Access:* There is one entrance to this attraction through a queue line and up multiple flights of stairs.

## **Reptile Ridge**

An enclosed serpentine flume that lands in a 3.5 foot deep pool or a shallow runout. For more information, ask the Team Member at Reptile Ridge to identify which slides have the runout or the catch pool. Guests experience high speeds, steep drops, zero gravity effects, and multi-directional forces.

*Height/Weight Restriction:* You must be 48 inches to ride. Croc Creek on Reptile Ridge has a requirement of 42 inches to ride. Riders must not exceed 300 lbs.

*Physical Requirements:* Guests must possess the physical and cognitive abilities to hold themselves in a feet first, legs crossed position throughout the ride.

*Ride Access:* There is one entrance to this attraction through a queue line and up multiple flights of stairs. The edge of the catch pools and runout is accessible from the main walkway.

## **River Cruise**

A simulated flowing river where riders float in tubes, swim, or wade along its course. Guest experience currents and may encounter waves and splashing. The pool depth is up to 3 feet.

*Height/Weight Restriction:* None

*Physical Requirements:* None

*Ride Access:* There are seven entrances into the attraction with a downward flight of stairs. A transfer chair is available at the left entrance in Splash Island.

## **Splash Island**

A children's aquatic attraction with various water elements in a pool with a zero depth entry and a maximum depth of 1 foot. Play elements include tipping bucket, climbing nets, slides with water splash and sprays.

*Height/Weight Restriction:* Must be 40 inches to participate on the upper slides and 36 inches on the smaller lower slides. Rider's weight must not exceed 300 lbs.

*Physical Requirements:* On slides, guests must possess the physical and cognitive abilities to hold themselves in a feet first, legs crossed position throughout the ride.

*Ride Access:* There are two staircase entrances and one climbing net onto the attraction. There is access to the tops of slides through multiple flights of stairs and net bridges.

## **Tornado**

Riders slide on a tube on a half-pipe type water flume where they travel down a steep wall and ride up the opposite wall oscillating back and forth until they lose momentum and slide into a 3 foot deep pool. Guests experience steep drops, variable and high speeds, free-falling sensations and multi-directional forces.

*Height/Weight Restriction:* You must be 48 inches to ride. Combined weight of riders may not exceed 700 lbs.

*Physical Requirements:* Guests must possess the physical and cognitive abilities to hold themselves in an upright-seated position by holding onto the handles of the vehicle throughout the ride.

*Ride Access:* There is one entrance to this attraction through a queue line and up multiple flights of stairs. Access is available to the edge of the catch pool from the main walkway.